

## STREET AMBASSADOR

### PRIMARY FUNCTION

#### Improve and maintain vendor standards across the StreetDots platform

Ensure compliance with Tap-Out, Compliance, and Behaviour Standards. Identify and solve issues proactively, as and before they arise, with the ability to react to new issues on site.

### SECONDARY AIMS

#### Operational site management

Reducing the number of issues on existing sites and taking these learnings to new sites, to reduce future issues.

#### Protect the business on the ground

Analyzing trader behaviors and incidents on sites to be able to minimize on-site issues, utilizing a robust escalation and disciplinary process.

#### Social Media Assistance

Create content for Instagram and to LSA for addition and approval.

#### Reduce vendor needs

Host drop-ins to problem shoot issues ahead of time, and to discuss & future prevent issues that have occurred.

### KEY METRICS

- Incident reporting - log and track
- Compliance reports - log and track
- SA Daily report
- Audit checks as directed by LSA or HoDB

### PRIMARY TARGET

Support database team in improving conditions for traders on the ground - make traders profitable by ensuring compliance with rules and smooth rollout of StreetDots aims and visions.

### BEHAVIOURS & SKILLS

- Friendly and positive demeanour
- Good interpersonal skills
- Eye for detail, and good record keeping skills for managing compliance
- Methodical and patient in dealing with client issues































